

14 December 2023

The HR Year Ahead: What are the key trends to watch?





## Introductions



Meet the Presenters and Technical Support





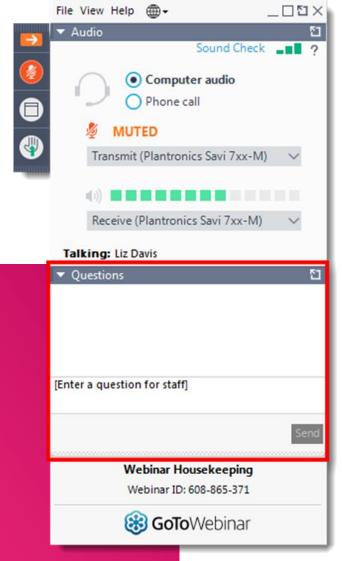




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How to ask questions





### GoTo Webinar Housekeeping

**Time for Questions** 

#### **Your Participation**

Please continue to submit your text questions and comments using the Questions panel







## Agenda

- 2024: The HR year ahead what to look out for
- Employment Law
- Q&A





## 2024: The HR Year Ahead – what to look out for



#### Recruitment & Retention



#### We asked....you said

80% had recruitment challenges

43% had challenges with skill shortages

24% had a shortage of candidates

15% had challenges with the time it takes to hire

11% had challenges with rising demands for hybrid working

7% had challenges with cost per hire

23% were unable to meet wage demands





# Recruitment & Retention

- Apprenticeships
- Quiet Hiring
- Invest in Technology
- Data driven recruitment
- Preferred recruitment agencies
- Hybrid and remote working / flexible working





#### Resource Planning

- Resource planning a key business activity to address continuing recruitment and retention challenges
- Effective resource planning arises from having a strategic people plan that is aligned to the business plan
- Support the business in achieving success through its people by having the right skills and capabilities, in the right place, and at the right time.





#### Data and Al

- Data is key to decision making
- Meaningful management information enables leaders to make the right strategic decisions
- Keeping up with advancements in technology is also of great importance in order to remain competitive
- Artificial Intelligence is only going to be used more and more
- Ethical and legal considerations when using AI.









#### External influences

- Cost of living crisis
  - Increase in mental health related sickness absence
  - Increase in the number of employees taking on second jobs
  - Recruitment freeze
- Strategic people planning to support
  - Can you afford to introduce an EAP?
  - Review your benefits package
  - Cost of living support bonus
  - Reasonable time off to seek financial advice





#### External influences

- Potential General Election
  - Must take place at the latest, by 28 January 2025
  - Speculation around whether it could be 2024 (May or October)
  - Impact on business confidence
  - Potential for a new Government
  - A change in priorities



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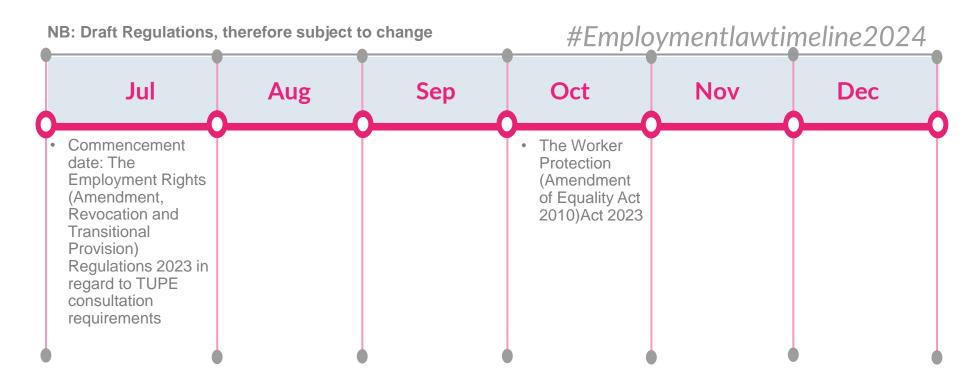
#### **Employment Law**

- Employment Law significant changes on the horizon
- The Retained EU Law (Revocation and Reform) Act 2023 comes into effect 31 December 2023
- This Act revokes the majority of European legislation and case law that is currently underpinned in many pieces of UK legislation
- Other developments in employment law planned for 2024 unrelated to the Retained EU Law (Revocation and Reform) Act.

### **Employment Law Timeline**

#Employmentlawtimeline2024 NB: Draft Regulations, therefore subject to change Jan Feb Mar Apr May Jun The Employment Rights The National The Trade Union (Amendment, Revocation (Deduction of Minimum Wage and Transitional (Amendment) (No Union Provision) Regulations 2) Regulations Subscriptions 2023 2023 from Wages in the Public Sector) The Equality Act 2010 Statutory rate Regulations 2023 (Amendment) increases Regulations 2023 · Carer's Leave Act The Immigration 2023 (Employment of Adults The Protection subject to immigration from Redundancy control) Maximum (Pregnancy and penalty (Amendment) Family Leave) Act Order 2014 2023 The Employment Relations (Flexible Working) Act 2023- partially confirmed Commencement date of holiday pay and entitlement changes

### **Employment Law Timeline**





#### Legislationcommencement dates to be confirmed



- Strikes (Minimum Service Levels) Act 2023
- Employment (Allocation of Tips) Act
   2023
- Workers (Predictable Terms and Conditions) Act 2023
- Neonatal Care (Leave and Pay) Act
   2023
- Pensions (Extension of automatic enrolment) (No2) Act





### **Employment Bills**



Artificial Intelligence (Regulations and Workers Rights) Bill

Asylum Seekers (Permission to Work) Bill Bullying and Respect at Work Bill

Carers and Care Workers Bill

Data Protection and Digital Information (No 2) BIII

Employment (Application Requirements) Bill Employment and Trade Union Rights (Dismissal and Reengagement) Bill

Fertility Treatment Bill

Health and Safety Bill Miscarriage Leave Bill Non-Disclosure Agreements Bill Paternity (Leave and Pay) Bill

Workers (Rights and Definition) Bill





## Key Resources for 2024

- SME Business Survey Results expected February 2024
- HR Solutions White Paper "Strategic HR Thinking for 2024: Aligning People and Business Strategy" – expected January 2023
- New template documentation to support new employment legislation on our Knowledge Base
- Virtual Employment Law Seminar
- Further details at the end.



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### Our HR Knowledge Base

The HR Knowledge Base is an online HR resource for busy professionals. It makes it easy for thousands of business owners and managers across the UK to manage their teams by giving them access to:

- Template HR documents and policies
- HR articles and guides to keep you fully informed
- HR guidance on a wide range of topics



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## Training Courses Management

- Effective Communication Skills
- Leading the Team
- Managing Conflict at Work
- Effective Appraisal Skills
- Managing Performance
- Recruitment and Selection
- Holding Difficult Conversations
- Equality, Diversity & Inclusion
- Managing Grievance
- Managing Disciplinary
- Employment Law
- ILM Level 3
- ILM Level 5



Scan to book training:



#### Free Webinars

- Apprenticeships: A solution to your recruitment challenges
   11 January @ 10am
- Menopause in the workplace: how to support your employees
   30 January @ 10am
- Tools for effective performance management at all levels
   15 February @ 10am
- HR Solutions Virtual Employment Law Seminar

28 March @ 10am









## Thank you

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